

## **Privacy Policy Under RGPD EU 2018/679**

We are committed to protecting your personal data. To this purpose, we have established this Policy, which embodies our commitment to comply with the rules for the protection of personal data. In addition, we have adopted the appropriate measures to ensure the integrity and confidentiality of your data, as well as all the other rights you are entitled to.

### **1. About Liv'in**

Liv'in is a registered trademark of the company Sublimobjetivo, Unipessoal, Lda., under NIF 516328751, headquartered at Rua dos Anjos, N° 4 A-B 1150-036 Lisbon, Portugal, hereinafter referred to as Liv'in.

Our website address is: <https://www.liv-in.com>

You can contact us through the email: [info@liv-in.com](mailto:info@liv-in.com)

### **2. Collection and processing of personal data**

It is considered personal information any information that can be used to identify an individual, including (but not limited to) name, e-mail address, mailing address, title, date of birth, gender, occupation, personal interests, or other information necessary for you to submit your proposals under this call.

#### **2.1 Liv'in**

Liv'in is the entity responsible for the treatment of Users' personal data collected through the Site, which will be processed as described herein, as well as for the purpose of complying with Liv'in's legal and regulatory obligations.

#### **2.2 Use of the Site**

Access to and navigation through the Site do not necessarily imply the provision of personal data.

However, there are certain functionalities on the Site that imply the personal data (for example, if you wish to submit a contact form to formulate your questions and suggestions).

#### **2.3 What personal data is collected and how it is collected?**

##### **2.3.1 Purchase(s) and user registration**

When you make a purchase through our website, at [www.liv-in.com](http://www.liv-in.com), we ask you for personal data: full name, address, VAT, e-mail address and telephone number. These data are essential

for us to contact you to provide you with information about your order and to proceed with its home delivery.

Depending on the type of payment chosen for the purchase of products, you may be asked for credit card or user account information from third party services such as MB Way or PayPal. This information is essential for making the payment in this way.

To avoid having to provide this information repeatedly with each order, you can register on our website. This way, you will be given a password (which you can customize) associated to your email, with which you will be able to enter your reserved area on our website and order products more easily.

The data collected is used only for the purposes of confirmation, order dispatch and request for additional information and/or provision of clarifications relating to the same.

### **2.3.2 Emails**

When you contact us via email, we collect your email address so that we can respond directly to your communication.

### **2.3.3 Telephone contact**

When you contact us by telephone, we may collect your telephone number, in case we need to contact you again with regard to information or services to be provided.

If you place an order via our telephone contacts, we may ask you for the following data: full name, address, VAT, e-mail address and telephone number.

The data collected are used only for the purpose of dispatching orders and requesting additional information and/or providing clarifications regarding the same.

## **2.4 Embedded content from other sites**

Articles on this site may include embedded content (examples include videos, images, articles, etc.). Embedded content from other sites behaves as if you were visiting those sites.

These sites may collect data about you, use cookies, embed tracking done by third parties, monitor your interactions with it, including logging your interactions with embedded content if you have an account and are logged into that site.

### **2.4.1 Links to other sites**

Our website, at [www.liv-in.com](http://www.liv-in.com), may include links to other websites that are external to Liv'in. The provision of such links is made in good faith and Liv'in cannot be held responsible for the collection and processing of personal data carried out through these websites, nor can it assume any responsibility for such websites, particularly with regard to the accuracy, credibility and functionalities made available on them.

### **3. Cookies**

"Cookies" are small software tags that are stored on your computer by your browser, retaining only preference-related information and therefore not personal data.

The cookies we use are functional, as their sole purpose is to collect information about the device with which the user accesses our site, so that we can automatically adapt images and content for better presentation, fluidity, and performance. The sole purpose of these cookies is therefore to record information so that browsing is faster and more efficient, eliminating the need to repeatedly enter the same information. No personal data is therefore collected.

#### **3.1 How can you manage cookies?**

All browsers allow you to accept, refuse or delete cookies, and also inform you when a cookie is received, namely by selecting the appropriate settings in your browser. You can configure cookies in the "options" or "preferences" menu of your browser.

It should be noted, however, that by disabling cookies you may prevent some web services from working properly, affecting website navigation in whole or in part.

### **4. How your data are processed**

The processing of personal data consists of an operation or set of operations performed on personal data or sets of personal data, through automated means or not, namely the collection, recording, organization, structuring, storage, adaptation, retrieval, consultation, use, disclosure, dissemination, comparison, interconnection, limitation, erasure, or destruction.

Liv'in undertakes to ensure in all cases strict compliance with the legislation for the protection of personal data, which are stored in specific databases created for this purpose and, under no circumstances, will the data collected be used for a purpose other than that for which they were collected, or consent was given by the data subject.

#### **4.1 With whom your data is shared**

The data collected on this site is for the sole use of Liv'in.

#### **4.2 For how long your data is retained**

We keep your data for as long as necessary for the proper provision of information or services.

### **5. What rights you have over your data**

The owner of any personal data is guaranteed the right to access, rectify, amend, or delete them, in accordance with the provisions of Articles 16 to 18 of the RGPD (1). To do so, it is only necessary that the holder expressly manifest this will, in writing or in person, through the following contacts:

Sublimobjetivo Unipessoal Lda.

Rua dos Anjos nº 4 A-B

1150-036 Lisbon, Portugal

info@liv-in.com

#### **5.1 Right of access**

You have the right to confirm that your personal data is being processed and, where appropriate, to obtain a copy of that data and full information about the processing.

#### **5.2 Right of rectification**

You have the right to correct errors, modify data that may be inaccurate or incomplete and ensure that the processed information is correct.

#### **5.3 Right of deletion**

You have the right to have your data deleted without undue delay if the processing is unlawful or if the purpose of the processing or collection no longer applies.

#### **5.4 Right of restriction**

You have the right to request the suspension of processing if such processing is unlawful or inappropriate.

#### **5.5 Right to object**

You have the right to object to the processing of your data if the purpose of the processing is direct marketing or if the processing must be stopped for reasons related to your personal situation unless we can prove compelling legitimate grounds for continued processing or if the processing is necessary to enforce or defend legal claims.

### **5.6 Right not to be subject to automated individual decisions**

You have the right not to be subject to a decision based solely on automated processing, including profiling, that produces legal effects concerning or affecting you, except where necessary for the performance of a contract, permitted by law or based on your explicit consent.

These rights do not include any personal data that you are required to maintain for administrative, legal or security purposes.

### **6. Where your data is sent**

Liv'in may communicate your data for the purpose of fulfilling legal obligations, in particular to police, judicial, tax and regulatory authorities.

### **7. Security**

Liv'in is committed to ensuring the protection of the security of the personal data made available to it, having approved, and implemented strict rules on this matter. Compliance with these rules is an obligation of all those who legally access them.

Bearing in mind the concern and commitment that Liv'in reveals in the defence of personal data, security measures of technical and organizational nature have been adopted in order to protect personal data provided against its disclosure, loss, misuse, alteration, unauthorized treatment, or access, as well as against any other form of unlawful treatment.

Access to Customers' personal information is limited to employees who have a legitimate need to come into contact with that information in order to provide services to the Customer in the performance of their duties.

In addition, third parties who, as part of the provision of services, process Customers' personal data on behalf of Liv'in, are obliged in writing to implement appropriate technical and security measures that, at all times, meet the requirements set out in current legislation and ensure the protection of the rights of the data subject (in particular, the protection of privacy and personal data of Customers).

Thus, any entity subcontracted by Liv'in will process the personal data of our customers, on behalf of Liv'in and adopting the necessary technical and organizational measures to protect personal data against accidental or illicit destruction, accidental loss, alteration, unauthorized

disclosure, or access, and against any other form of illicit processing. In any case, Liv'in remains responsible for the personal data made available to it.

Notwithstanding the security measures adopted by Liv'in, we warn all those who browse the internet that they should adopt additional security measures, namely to ensure that they use a PC and a browser that are up to date in terms of security patches, properly configured, with an active firewall, antivirus and anti-spyware, and to ensure the authenticity of the sites they visit on the internet, avoiding websites whose reputation they do not trust.

### **7.1 Contact information**

For any information about our privacy policy, to exercise your rights over your data or to object to receiving our newsletter, please contact us at [info@liv-in.com](mailto:info@liv-in.com).

### **8. How to complain**

Without prejudice to the possibility of presenting complaints directly to Liv'in, through the contacts made available for this purpose, you may complain directly to the Control Authority, which is the National Commission for Data Protection (CNPD), using the contacts made available by this entity for this purpose.

### **9. Future alterations to this Privacy Policy**

In the future, it may be necessary to update or revise this Privacy Policy. Liv'in reserves the right to do so, at any time and without prior notice, disclosing the revised version at [www.liv-in.com](http://www.liv-in.com).

Such changes will take effect as of the day of its publication and only on personal information collected after the publication of the revised version.

- (1) General Data Protection Regulation approved by Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data, in force since 25 May 2018. See also Law no. 58/2019, of August 8.

This Privacy Policy follows the rights described in Articles 15 to 22 of Regulation (EU) 2016/679 (GDPR).